



Valley Plumbing

Home Center, Inc.

"Integrity Before Profit"

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Subject: Public Notice

March 16, 2020

Concerns about the Coronavirus Disease 2019 (COVID-19) and what we are doing to protect you, your family and ours.

The details of the Coronavirus Disease 2019 (COVID-19) are unfolding at a rapid pace and many of our clients are wondering what we are doing to keep you and your family's home safe.

We are all paying close attention to the Center for Disease Control (CDC) for updates and any changes that might affect the way we serve you and your family.

Currently no one on our Valley Plumbing team or their family members to date have the virus and we trust that your family is free from it as well. We will continue to provide you the same excellent service with "Integrity Before Profit" as you are used to from us. If at any time you are aware of someone in your family or anyone has been to your home and has been infected by this virus or any other contagious disease we ask that you make us aware. It is very important to keep all lines of communication open to safely perform our work.

It has been our policy for our technicians to wear disposable gloves and shoe covers while working in your home to protect your property. This will also maintain the integrity of your home without cross contamination with other locations we have visited.

The CDC suggests that person-to-person spread is possible when one person who is contagious is in close contact with another (within about 6 feet.). The disease is spread through respiratory droplets that are produced when an infected person coughs or sneezes.

For your protection while in your home, we will try to keep our 6-foot distance from you and your family and do our part to limit contact.

Like you, we too are concerned and will keep you informed if our health status changes.

Thank you for trusting in us with all your plumbing needs,

Mike Cheney

President

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Voted best plumber 10 years in a row!